

IN THE CLAIMS:

This PROPOSED listing of the claims WOULD replace all prior versions and listings of the claims in the application:

1. (Currently Amended) A telecommunications system, comprising:

a packet switched network;

one or more telephony devices coupled to said packet switched network; ~~said one or more telephony devices being configured to request a forward on busy function; and~~

a queue server implementing one or more queues, coupled to said packet switched network, said one or more queues configured with network aliases and to receive forwarded calls from said one or more telephony devices responsive to a request from said one or more telephony devices and ~~said forward on busy request and~~ to forward said calls back to said one or more telephony devices when one or more predetermined conditions have been met, ~~as determined by said queue server;~~

wherein said one or more queues define callable network entities that may receive calls from other network devices for said one or more telephony devices to forward said calls thereto; and

wherein said one or more telephony devices define client endpoints adapted to forward said calls to said one or more queues;

wherein queueing to said one or more queues is implemented as a network callable function.

2. (Original) The telecommunications system in accordance with claim 1, said packet switched network being H.323 compliant.

3. (Original) The telecommunications system in accordance with claim 2, said one or more queues including one or more timers for determining a predetermined delay during which time said calls are stored in said one or more queues prior to forwarding back to said one or more telephony devices.

4. (Original) The telecommunications system in accordance with claim 1, said one or more telephony devices configured to be able to request that said one or more calls be forwarded back to them.

5. (Original) The telecommunications system in accordance with claim 2, said one or more queues being defined as one or more H.323 callable entities.

6. (Original) The telecommunications system in accordance with claim 5, said one or more queues having one or more callable aliases.

7. (Currently Amended) A method for processing calls in a telecommunication system, said method comprising:

receiving a first call at a telephony device on a network, ~~said telephony device being configured to request a forward on busy function;~~

receiving a second call at said telephony device while said first call is being processed;

transferring said second call to a queue configured with a network alias responsive to a request by said telephony device ~~and implementing said forward on busy function~~, said queue being definable as a callable network device ~~that may receive calls from other network devices~~ on said network; and

transferring said second call back to said telephony device after a predetermined condition is met;

wherein said telephony device comprises a client endpoint and is adapted to request a call transfer to said queue;

wherein queueing to said queue is implemented as a network callable function.

8. (Original) The method according to claim 7, said predetermined condition being expiration of a timer.

9. (Original) The method according to claim 7, said predetermined condition being notification that said telephony device has completed processing of said first call.

10. (Original) The method according to claim 7, wherein said telephony device is a hunt group proxy and said hunt group proxy processes said first call by searching for an available hunt group member.

11. (Original) The method according to claim 7, wherein said telephony device is H.323 complaint.

12. (Original) The method according to claim 7, wherein said network is H.323 complaint.

13. (Currently Amended) A system for processing calls in a telecommunications network, comprising;

one or more first callable network entities coupled to said telecommunications network, ~~said one or more first callable network entities being configured to request a forward on busy function; and~~

one or more second callable network entities that may receive calls from other network devices coupled to said telecommunications network, wherein said one or more second callable network entities are defined as queues configured with network aliases for temporary holding of calls for said one or more first callable network entities while said one or more first callable network entities are processing other calls responsive to a request from said one or more first callable network entities, wherein said one or more first callable network entities are configured to forward said calls to said one or more second callable network entities while said one or more first callable network entities are busy;

wherein queueing to said queues is implemented as a network callable function.

14. (Original) The system according to claim 13, wherein said one or more first and second callable entities are H.323 compliant.

15. (Currently Amended) A system for processing calls in a telecommunications network, comprising;

one or more first callable entities coupled to said telecommunications network; and

one or more second callable entities that may receive calls from other network devices coupled to said telecommunications network, wherein said one or more second callable entities are defined as queues configured with network aliases for temporary holding of calls for said one or more first callable entities while said one or more first callable entities are processing other calls;

wherein said one or more first and second callable entities are H.323 compliant; and

wherein said one or more first callable entities are configured to request a forward of said calls to said one or more second callable entities while said one or more first callable entities are busy;

wherein queueing to said queues is implemented as a network callable function.

16. (Original) The system according to claim 15, wherein said one or more second callable entities are configured to forward said calls back to said one or more first callable entities after a predetermined period has elapsed.

17. (Original) The system according to claim 15, wherein said one or more first callable entities are configured to request said second callable entities transfer queued calls back when said one or more first callable entities are available.

18. (Previously Presented) The system according to claim 15, wherein said network is H.323 compliant.